



A PROVEN MODEL FOR SDOH RESOLUTION AND OUTCOMES

- **Assessment:** In line with our Cultural Care Model, our social and cultural risk assessment (SCRA) tool identifies insecurities related to SDoH, as well as cultural values which influence health utilization and behavioral health needs. The assessment can be administered by a provider, a partner CBO, the care management team, or through our mobile phone app. Assessment results inform risk stratification, intervention identification, and development of clinical and social care pathways.
- **Community Network Formation:** We have proven methods to identify, credential, onboard, and scale cross-sector care teams of community and health partners.
- **One-of-a-kind Privacy:** Our platform goes beyond HIPAA - incorporating all state and federal information laws with role-based privacy protections. This enables CBOs to become full-fledged members of the care team.
- **Longitudinal Social Records:** Privacy-enabled collaboration allows network partners to create longitudinal social records for each member, providing more informed care.
- **Outcomes:** We have proven social and clinical outcomes, with meaningful data on readmission reduction, ED utilization, quality scores, and financial performance.
- **Integration:** Tightly bonded API integration ensures a streamlined path for the most up-to-date member data. It can also leverage mobile app technology, integrate with EMRs, and connect to the Arizona HIE (Health Current).

UNIQUE VALUE PROPOSITION

Equality Health has integrated its care navigation platform, CareEmpower®, with TAVHealth's community-based SDoH platform, TAVConnect. This unique partnership provides an outcome-proven SDoH solution that enables collaborative networks of payers, providers, care coordinators, and community-based organizations (CBOs) to solve the social and clinical issues that put outcomes at risk.

Our integrated operating model is a leap forward in the science and practice of delivering whole-person care, with a comprehensive multi-payer solution that aligns community care teams, optimizes workflows, and improves member engagement for healthier outcomes and lower costs.

Turning neighborhoods into collaborative care teams



EQUALITY HEALTH.

An innovative healthcare delivery system for diverse populations that struggle with the one-size-fits-all U.S. healthcare system. Our Cultural Care Model enhances access, engagement, and member trust. With nearly 3,000 culturally competent providers, we help improve outcomes for vulnerable populations.

- Headquartered in Phoenix, Arizona
- Tech-enabled Management Services Organization focused on risk-based performance
- Partner with 5/7 AHCCCS Managed Care Organizations
- CareEmpower® nationally deployed in 50 states across Medicaid, Medicare and Commercial lines of business
- Enable providers and payers to improve value-based care

equalityhealth.com

TAVHealth

An SDoH management solution that combines its secure, privacy-enabled platform, TAVConnect, with a host of supporting services that improve community collaboration, enable the compliant exchange of information, and generate outcomes.

- Headquartered in San Antonio, Texas
- Collaborative SDoH technology solution
- Nine years experience with three million people served
- Serves payers, providers, and community alliances
- 30% reduction in readmissions; 46% reduction in post-acute care spend

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